

BOARD OF TRUSTEES - OPEN SESSION AGENDA

July 29, 2022 @ 9:30 AM

Join Zoom Meeting

<https://hsc-unm.zoom.us/j/99446166537> Meeting ID: 994 4616 6537 / Passcode: 333268

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- I. **CALL TO ORDER – Mr. Del Archuleta, Chair, UNM Hospital Board of Trustees**
- II. **ANNOUNCEMENTS (Informational – 10 Minutes)**
 - Retirement – Mr. Greg Ortiz, Contract Specialist, UNM Hospital Native American Services
 - Appreciation- Mr. Erik Lujan, UNM Hospital Board of Trustees Member
 - Right Care, Right Place, Right Time – Mrs. Kate Becker, UNM Hospital CEO, and Dr. Irene Agostini, UNM Hospital CMO
- III. **ADOPTION OF AGENDA – Mr. Del Archuleta, Chair, UNM Hospital Board of Trustees (Approval/Action - 5 Minutes)**
- IV. **PUBLIC INPUT (Informational)**
- V. **APPROVAL OF THE MINUTES – Mr. Del Archuleta, Chair, UNM Hospital Board of Trustees**
 - April 29, 2022 UNM Hospital Board of Trustees Meeting Minutes (Approval/Action – 5 Minutes)
- VI. **MISSION MOMENT – Mrs. Kate Becker to Introduce Mr. Steven Nuanez, Director, Employee Well-Being (Informational – 10 Minutes)**
- VII. **APPOINT NEW UNMH BOT MEMBER – Mrs. Kate Becker, UNM Hospital CEO (Approval/Action – 10 Minutes)**
 - Dr. Ken Lucero
- VIII. **APPOINT NEW UNMH EXECUTIVE COMMITTEE – Mr. Del Archuleta, Chair, UNM Hospital Board of Trustees (Approval/Action – 10 Minutes)**
 - Chair – Kurt Riley
 - Vice Chair – Tamra Mason
 - Secretary – Monica Zamora
- IX. **NEW UNMH BOT COMMITTEE ASSIGNMENTS – Mr. Del Archuleta, Chair, and Mr. Kurt Riley, Vice Chair (Approval/Action – 10 Minutes)**
 - UNMH BOT Executive Committee
 - UNMH BOT Quality and Safety Committee
 - UNMH BOT Finance Committee
 - UNMH BOT Audit and Compliance Committee
 - UNMH BOT Native American Services Committee
- X. **CLOSED SESSION:**
 - **Roll Call Vote to close the meeting and to proceed in Closed Session – Chair, UNM Hospital Board of Trustees (Approval/Action – Roll Call Vote)**
 - a. Discussion of limited personnel matters pursuant to Section 10-15-1.H (2), NMSA pertaining to the appointment and reappointment of medical providers to the medical staff of UNM Hospital and expansion of medical staff privileges for certain UNM Hospital medical staff providers, including the discussion of matters deemed confidential under the New Mexico Review Organization Immunity Act, Sections 41-9-1E(7) and 41-9-5, NMSA.
 - b. After discussion and determination where appropriate, of limited personnel matters per Section 10-15-1.H (2); and discussion and determination, where appropriate of matters subject to the attorney-client privilege regarding pending or threatened litigation in which UNMH is or may become a participant, pursuant to Section 10-15-1.H (7); and discussion of matters involving strategic and long-range business plans or trade secrets of UNMH pursuant to Section 10-15-1.H (9), NMSA, the Board certified that no other items were discussed, nor were actions taken.
- XI. **FINANCIAL UPDATE – Mrs. Bonnie White, UNM Hospital CFO**
 - Financial Update (Informational – 15 Minutes)
 - FY23 Operating Budget Re-Projection; Ratify the Pay Increase as Part of New Projection (Approval/Action – 15 Minutes)
- XII. **ITEMS FOR APPROVAL (25 Minutes)**

Dr. Michael Chicarelli, Chief Operating Officer, UNM Hospital

 - **Recommend for Approval by UNMH Board of Trustees and Advancement to HSC Committee and Board of Regents**
 - Capital Project Approval: UH Main Chiller – Chiller Replacement (\$1,750,000)
 - Capital Project Approval: UH Main - Kitchen Hood and Exhaust Upgrade (\$1,350,000)
 - Capital Project Approval: UH Main - Cardiac Cath Lab 2 (\$700,000)
 - Capital Project Approval: OSIS MRI Replacement (\$700,000)
 - Capital Project Approval: Children’s Psychiatric Center Renovation (NTE \$4,000,000)
 - Capital Project Approval - Revision: 1600 University – Eye Clinic (Increase of \$1.2 M)
 - **Recommend for Approval by UNMH Board of Trustees (20 Minutes)**

Mrs. Annalee Esterly, Manager, HR Benefits, UNM Hospital

 - Resolution of the UNM Hospital Board of Trustees – UNMH 401(a)
 - Resolution of the UNM Hospital Board of – UNMH 415(m) Retirement Plan

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XIII. UNM HOSPITAL TOWER PROJECT – Dr. Michael Chicarelli, UNM Hospital COO (Informational – 15 Minutes)

XIV. ADMINISTRATIVE REPORTS (Informational – 20 Minutes)

- Executive Vice President Update – Mrs. Kate Becker
- HSC Committee Update – Mrs. Kate Becker
- UNMH CEO Report – Mrs. Kate Becker
- UNMH CMO Report – Dr. Irene Agostini
- Chief of Staff Update – Dr. Nathan Boyd

XV. UNM HOSPITAL BOT COMMITTEE REPORTS (Informational – 10 Minutes)

- Finance Committee – Mr. Terry Horn
- Audit & Compliance Committee – Dr. Tamra Mason
- Quality and Safety Committee – Mr. Kurt Riley
- Native American Services Committee – Mr. Erik Lujan

XVI. Certification that only those matters described in Agenda Item X were discussed in Closed Session; consideration of, and final action on the specific limited personnel matters discussed in Closed Session – Chair, UNM Hospital Board of Trustee (Approval/Action)

XVII. Adjourn Meeting – Chair, UNM Hospital Board of Trustee (Approval/Action)

Greg Ortiz Retirement

***Greg Ortiz (Acoma)
Retirement (37+ Years)***



Erik Lujan Recognition



Announcement Right Care, Right Place, Right Time CMO Board of Trustees Presentation_7.29.22_v4



Right Care, Right Place, Right Time

IRENE AGOSTINI, UNMH CHIEF MEDICAL OFFICER

Right Care, Right Place, Right Time

Center of our work

=

Taking care of patients

Right Care, Right Place, Right Time

- What does this mean?
 - Right Care—deliver safe, high-quality patient care.
 - Right Place—deliver safe, high-quality care in the right setting (inpatient, outpatient, etc.).
 - Right Time—determine length of care in the inpatient setting that is best for the patient's health.

Length of Stay Metric

Geometric Mean Length of Stay (GMLOS):

Geometric Mean Length of Stay is the national mean length of stay for each diagnostic related group (DRG) as determined and published by CMS

UNMH Length of Stay (financial):

Average LOS at UNMH excluding Pediatrics, OB and long stay outliers

Goal:

Decrease the difference between the UNMH financial LOS and the GMLOS by one day by Dec. 31, 2022.

Length of Stay Summary



Inpatient Access to Care Length of Stay

Overall In-Scope?
Include

Service Roll-up
All

Facility + Type
UNMH-Adult

DC_Unit
All

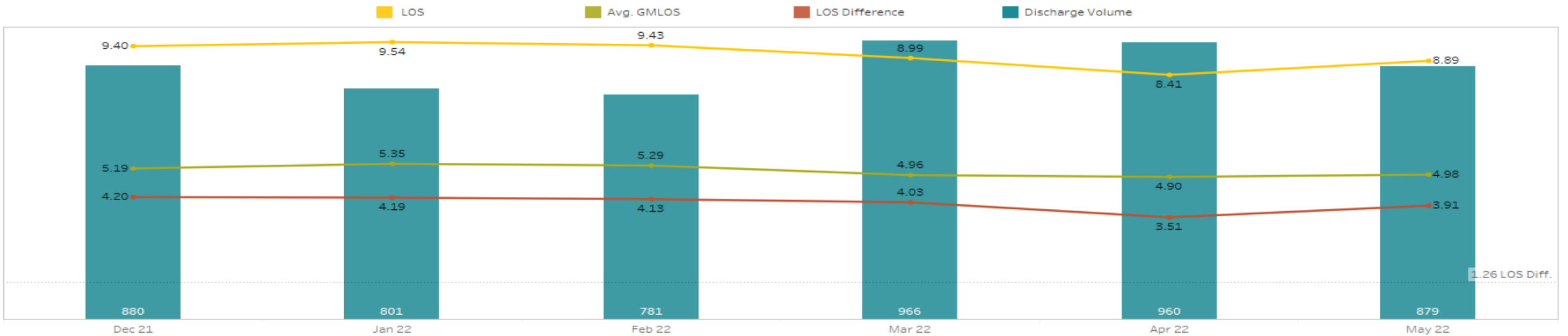
Unit Service Groupings
Multiple values

DischargeServiceCode
All

Choose Month/Year
Multiple values

LengthofStay
1 to 75
and Null values

LOS Summary | Desired Direction: Decreasing

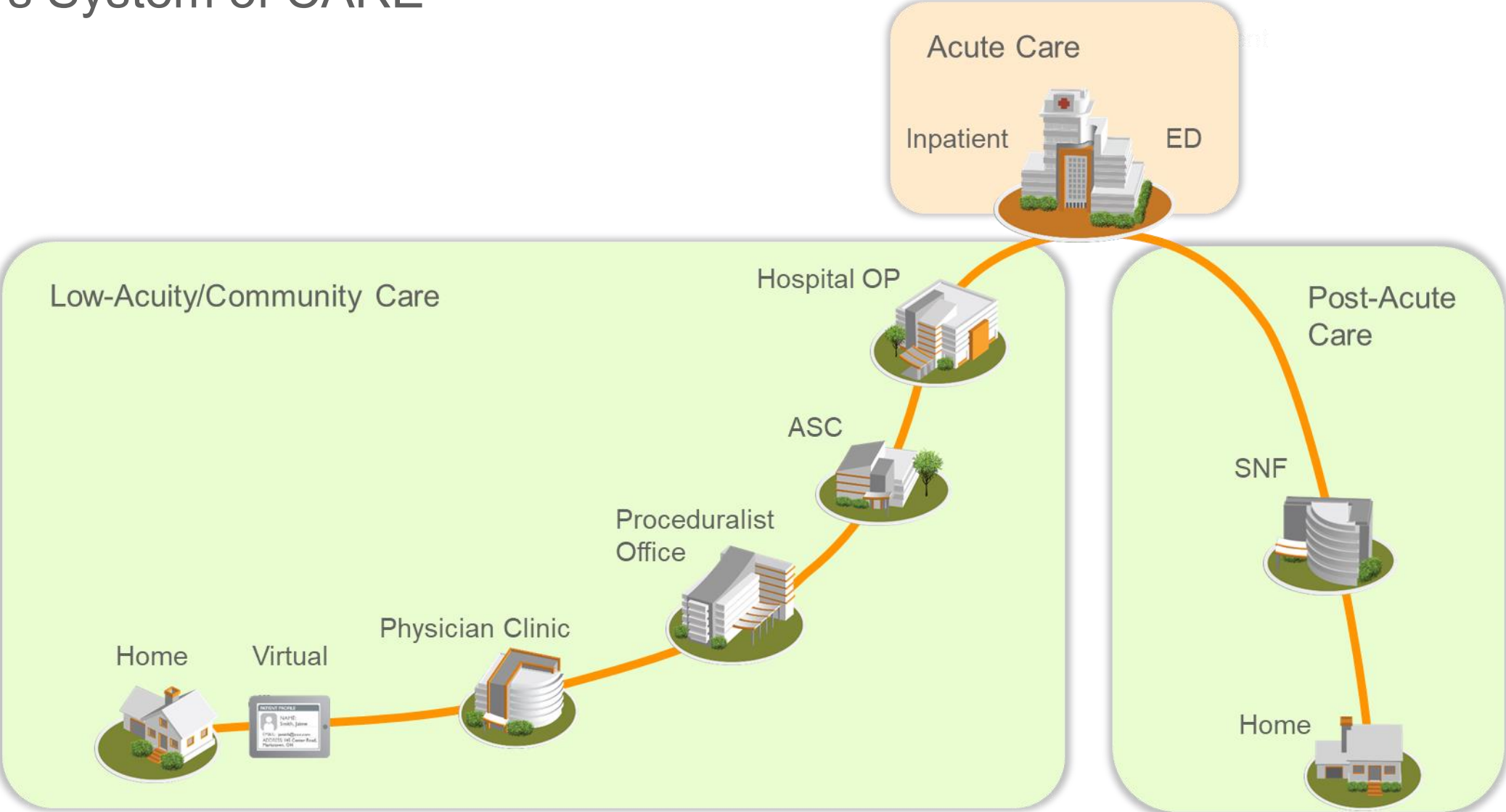


	Discharge Volume	LOS	Avg. GMLOS	LOS Difference	Avg. Facility Baseline
Dec 21	880	9.40	5.19	4.20	1.26
Jan 22	801	9.54	5.35	4.19	1.26
Feb 22	781	9.43	5.29	4.13	1.26
Mar 22	966	8.99	4.96	4.03	1.26
Apr 22	960	8.41	4.90	3.51	1.26
May 22	879	8.89	4.98	3.91	1.26

Dashboard updates Wkly, Monday @ 0600

Continuum of Care

Sg2's System of CARE™



ASC = ambulatory surgery center; CARE = Clinical Alignment and Resource Effectiveness; SNF = skilled nursing facility.
 Confidential and Proprietary © 2022 Sg2



Why will we be successful?

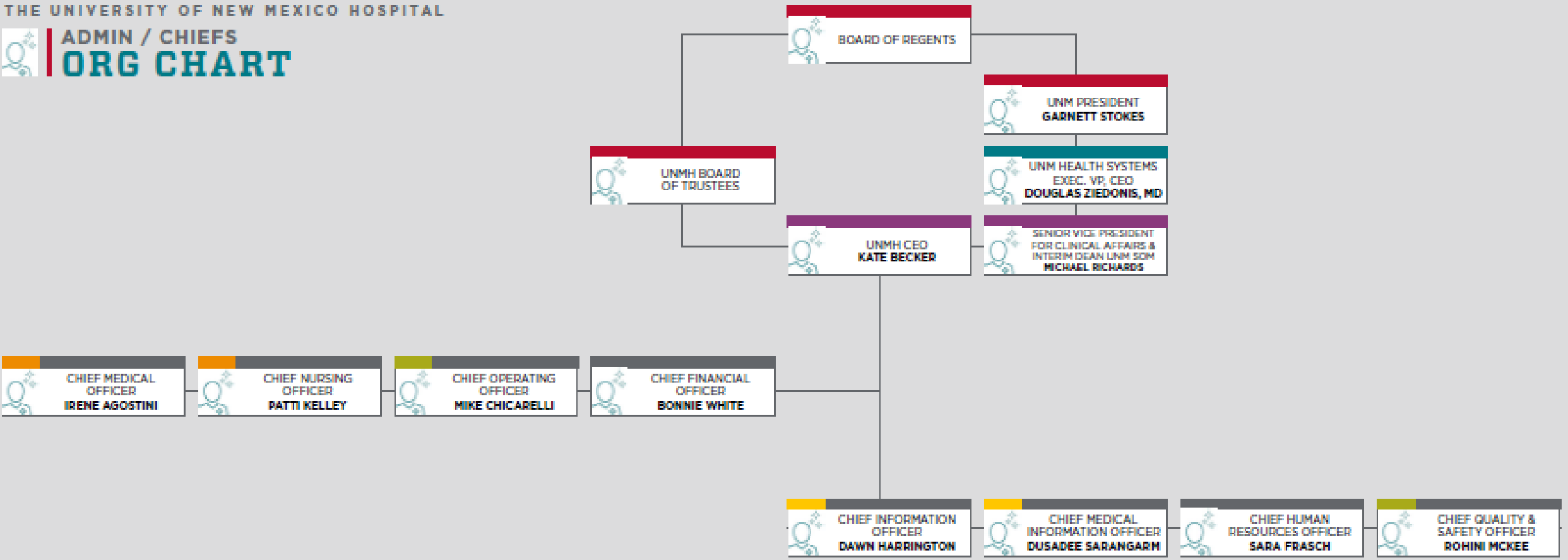
We are all on board!

Chiefs

- Clinical
- Finance (Care Management)
- Human Resources
- Information Technology
- Nursing
- Operations
- Quality

- Physician Advisors and ACMOs

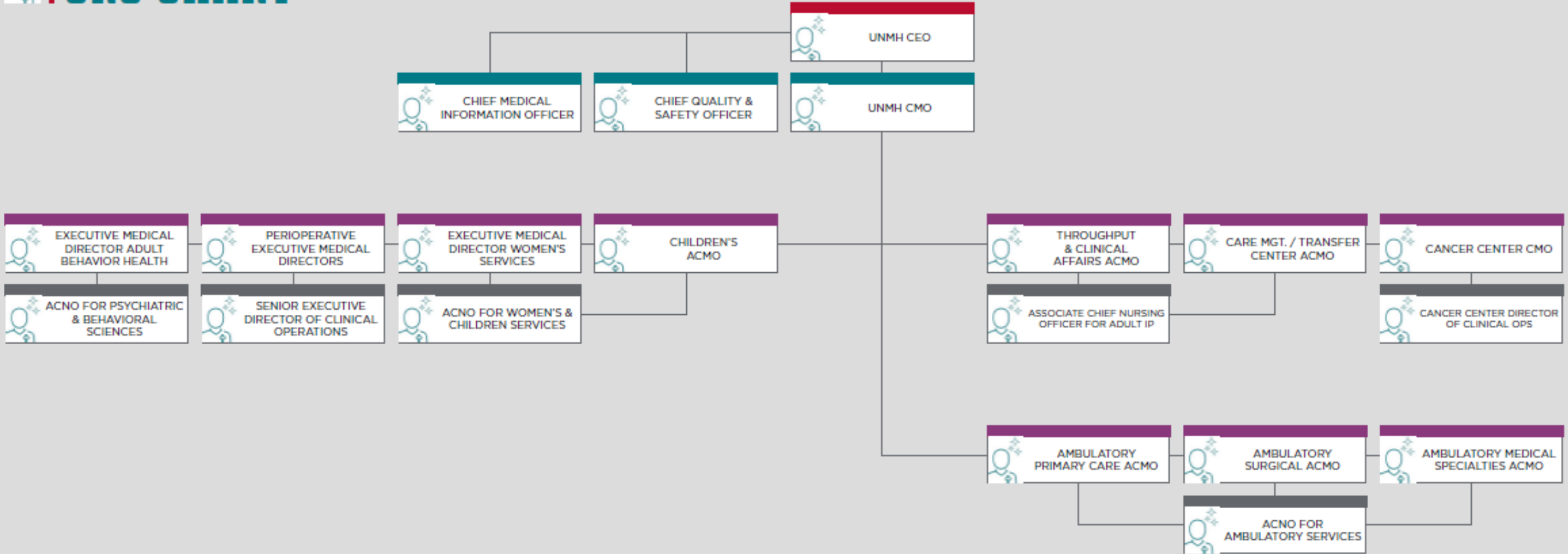
ADMIN / CHIEFS ORG CHART





CHIEF MEDICAL OFFICER (CMO)

ORG CHART



Right Care, Right Place, Right Time

Focus on patient care

- Does your patient still need an acute care setting?
- Do those labs need to be drawn today or even during this hospital stay?
- Does your patient need that CT or MRI while in the acute care hospital or can this be done as an outpatient?
- Can this patient be seen in the discharge clinic?
- Can this patient be cared for at home through Home Health Care?

Right Care, Right Place, Right Time Fits with UNMH's Strategic Plan

UNMH's strategic plan includes efforts in line with this initiative such as:

- Reducing avoidable admissions through expanded ambulatory access
- Improved care navigation services
- Alternatives to inpatient care

Unified Operating Plan (UOP)

- Growth goal: decrease the difference between the UNMH financial LOS and the GMLOS by one day by Dec. 31, 2022.

Questions?

UNMH Board of Trustees Meeting Minutes 04 29 2022

<i>Agenda Item</i>	<i>Subject/Discussion</i>	<i>Action/Responsible Person</i>
UNM Hospital Board of Trustee Voting Members Present	Mr. Del Archuleta, Mr. Kurt Riley, Mr. Terry Horn, Mrs. Monica Zamora, Dr. Tamra Mason, Dr. Davin Quinn, Mr. Erik Lujan, and Mr. Michael Brasher	
Ex-Officio Members Present	Mrs. Kate Becker, Dr. Doug Ziedonis, Dr. Garnett Stokes, and Dr. Nathan Boyd	
Staff Members Present	Dr. Mike Chicarelli, Dr. Sara Frasch, Mrs. Bonnie White, Dr. Jon Femling, Dr. Rohini McKee, Mrs. Dawn Harrington, Mrs. Eileen Sanchez, Mrs. Jennifer James, Dr. Alex Rankin, Mrs. Patti Kelley, Dr. Anna Duran, Mr. Doug Brooks, Mr. Ryan Randall, Mr. Scott Sauder, Mr. Rodney McNease, Mrs. Marci Romero, Mr. Nick Tollardo, Mrs. Wynne Coleman, Mrs. Kim Wagner, and Fontaine Whitney	
Non-Staff Members/Not Public Input	Mrs. Manon Gouse, Mrs. Jacquaeline Hellman, Mr. Keith (no last name given), and Mrs. Diana Scott	
County Officials Present	Mr. Clay Campbell	
I. Call to Order	A quorum being established, Mr. Del Archuleta, Chair, called the meeting to order at 9:30 AM.	
II. Announcements	Mrs. Kate Becker, UNM Hospital CEO, gave a COVID-19/High Census Update; today the hospital has 10 COVID positive adult inpatients and zero COVID positive pediatric inpatients; 421 occupied house-wide adult beds which is 137% of normal capacity. The hospital is receiving more flu cases recently.	
III. Adoption of Agenda	Mr. Del Archuleta, Chair, asked for any revisions to the Agenda, hearing none, he requested a motion to adopt the Agenda.	Mr. Terry Horn made a motion to adopt the agenda. Mr. Kurt Riley seconded the motion. Motion passed with no objections.
IV. Public Input	Mrs. Maria Burke, Retired RN, worked at UNM Hospital from 1987 thru February 11, 2022. Mrs. Burke is currently employed by District 1199 NM to represent workers for both licensed and tech bargaining unit as well as the support staff bargaining unit. During negotiations the bargaining unit memberships brought up issues that have been raised over many years such as staffing, safety and general working dissatisfaction. The bargaining unit has developed comprehensive proposals to address issues and believe the proposals will improve the current working conditions, give employees opportunity to continue within professional growth at UNM Hospital, build loyalty and stop revolving door of positions. The bargaining unit does not believe there is enough in the budget this year and that there is no engagement from leadership. Mr. Del Archuleta, Chair, thanked Mrs. Burke for bringing concerns to the UNM Hospital Board of Trustees and for her tenure at UNM Hospital.	
V. Approval of Minutes	Mr. Del Archuleta, Chair, asked for any revisions to February 25, 2022 UNM Hospital Board of Trustees Meeting Minutes. Hearing no revisions, Chair Archuleta requested a motion to approve the February 25, 2022 UNM Hospital Board of Trustees Meeting Minutes.	Mr. Terry Horn made a motion to approve the February 25, 2022 UNM Hospital Board of Trustees Meeting Minutes. Dr. Tamra Mason seconded the motion. The motion passed with no objections.

<p>VI. Mission Moment</p>	<p>Mrs. Kate Becker, UNM Hospital Chief Executive Officer, introduced Dr. Jon Femling, Vice Chair of Emergency Medicine, who presented the Mission Moment. The Mission Moment was a letter of appreciation that the hospital received from a person with a close friend that had been in and out of the hospital on several occasions and he was always complimentary of the level of care that he received at UNM Hospital. Dr. Femling shared actual data and insights as an emergency medicine provider which occurred that day; on average there was a new patient checking into the department every 4-5 minutes. The letter described that his friend passed away at the hospital and was complimentary of how all employees from the front desk to how Dr. Whalen took considerable time to answer family member's questions. He and family were all allowed to spend time with his friend before he passed. Chair Archuleta thanked Dr. Femling for presenting the Mission Moment and expressed appreciation to staff members.</p>	
<p>VII. Patient and Family Advisory Committee (PFAC) Report</p>	<p>Mrs. Kate Becker, UNM Hospital Chief Executive Officer, introduced Mrs. Marci Romero, BSN, RN, Manager, Patient + Family Advisory Committee (PFAC). Mrs. Becker stated that PFAC is a new initiative for hospital and has been expending and doing great work to hear the voice of the patient. Mrs. Romero gave an overview of PFAC Annual Report CY2021. Highlights included:</p> <ul style="list-style-type: none"> • Mission Statement: The University of New Mexico Hospital (UNMH) Patient + Family Advisory Committee (PFAC) is dedicated to partnering with patients and families to develop strategies for cultivating and sustaining patient and family engagement in the delivery of healthcare. • North Star: Honoring the patient and family voice in the delivery of care. • The value of including the voice of the patient: <ul style="list-style-type: none"> ○ Improve quality and safety within health systems ○ Increase patient engagement in quality and safety initiatives ○ Improve financial performance ○ Improve CAHPS® Hospital Survey scores ○ Improve patient outcomes ○ Increase employee satisfaction and retention ○ Respond to TJC and CMS • High-Level Achievements in 2021: <ul style="list-style-type: none"> ○ AHRQ 2021 Grant Recipient/Pilot Study: Improvement of communication between providers and patients ○ UNM Health Patient Rights and Responsibilities: PFA work group created ○ Collaborative partnership between PFAC and UNMH Health Literacy Department: <ul style="list-style-type: none"> ▪ Baby-Friendly Hospital Initiative (BFHI) Breastfeeding FAQs ▪ UNMH Intensive Care Unit (ICU) Family Presence Policy ▪ Senate Bill 317 Dissemination Focus Group ▪ Utilizing teach back (from the patient perspective) ▪ PFAC/HL 'Seal of Approval' placed on all 'PFA Approved documents' ▪ Patient Rights and Responsibilities • Collaborative partnership between PFAC, UNMH IT Department and UNMH Telehealth: <ul style="list-style-type: none"> ○ Zoom Visit Guide, including information on downloading the app, connecting to the platform and answers to commonly asked questions 	

	<ul style="list-style-type: none"> ○ Telehealth Consent Form (Teladoc) ○ MyHealthUNM Patient Portal/TriCore appointment scheduling usability ○ Patient feedback regarding appointment reminder calls ● Quality and Process Improvement Initiatives ● Collaborative partnership between PFAC and the Department of Internal Medicine (DOIM) ● Quality and Safety Basics ● Honoring of World Patient Safety Day (WHO, 2021) ● National Health System Involvement ● International Health System Involvement <p>Dr. Tamra Mason as a member of PFAC and UNMH Board of Trustees Member expressed appreciation for Mrs. Romero for doing a great job with this initiative which started at the beginning of the COVID-19 pandemic. Mrs. Romero has held engaging and informative meetings on-line, has on-boarded new members successfully, and created opportunities for PFAC across the hospital and patients to be engaged. Dr. Ziedonis, Executive Vice President, expressed thanks and appreciation to PFAC.</p>	
<p>VIII. UNM Hospital Board of Trustee Members' Terms Expiring June 2022</p>	<p>Mrs. Kate Becker, CEO, UNM Hospital, reported that three UNM Hospital Board of Trustee Members terms will be expiring June 30th (Mr. Del Archuleta, Dr. Tamra Mason, and Mr. Erik Lujan). Member Archuleta and Member Mason are both eligible for a 2nd three year term and are both Regent appointed members. Mrs. Becker asked for approval of Mr. Archuleta and Dr. Mason to move forward to the Board of Regents for re-appointment approval. After further discussion, Chair Archuleta requested a motion to approve Member Archuleta and Member Mason for re-appointment with advancement to the Board of Regents for approval.</p> <p>Mrs. Kate Becker stated that Mr. Erik Lujan's 2nd three year term will expire June 30th, therefore he is not eligible for consecutive re-appointment. Mr. Lujan's seat is a Board of Regent appointed seat and has been held by a Tribal Leader, therefore, we have reached out to APCG to verify if they have a person they would like to recommend or have nominated. Mrs. Becker has also been in contact with Governor Mitchell, APCG Chair. Once a candidate is chosen, we will bring that name forward for discussion and approval. However, Mr. Lujan will remain a Board of Trustees Member until a new member has been appointed by the Board of Regents. Mr. Lujan stated that he would be happy to remain until a person is chosen. Mrs. Becker requested allowing APCG more time to respond and asked Mr. Kurt Riley for his viewpoint. Mr. Riley has discussed with Chair Mitchell, and they are in the process of getting a name to submit for nomination. Mr. Riley stated it is up to the UNMH BOT and agrees with Mrs. Becker's recommendation of allowing APCG more time to complete their due diligence and submit a person for nomination.</p>	<p>Mr. Michael Brasher made a motion to approve the re-appointment of Mr. Del Archuleta and Dr. Tamra Mason as Members of the UNMH Board of Trustees to move forward to the Board of Regents for approval and to allow APCG additional time to complete their due diligence to submit a nomination for Mr. Erik Lujan's seat. Mrs. Monica Zamora seconded the motion. Motion passed with no objections.</p>
<p>IX. Financial Update</p>	<p>Mrs. Bonnie White, CFO, UNM Hospital, presented the Financial Update through March 2022 (presentation in BoardBook). Highlights included the following:</p> <ul style="list-style-type: none"> ● Year-To-Date Stats Variance to Budget ● Year-To-Date Stats Variance to Budget Prior Year ● CMI and ALOS ● Average Daily Census ● Monthly Trend ● CMI and ALOS Monthly Trend ● Patient Revenue Trend 	

- Compensation and Benefits Trend
- Revenue vs. Compensation and Benefits
- Financial Results
- Executive Summary

Bonnie White, CFO, UNM Hospital, presented the FY22 Revised and FY23 Operating Budget for review and approval (presentation in BoardBook). Highlights included the following:

- Budget Driving Variables
- Overview of Budget Process
- FY23 Budget Statistics
- FY23 Behavioral Health Budget Statistics
- FY22 Revenue and Expense Assumptions
- FY23 Revenue Assumptions
- FY23 Contracting and Governmental Impacts
- FY23 Gross Payer Mix
- FY23 Net Payer Mix
- FY23 Expense Assumptions
- FY23 Non-Operating Assumptions
- FY23 Behavioral Health Program
- FY23 Operating Budget

After discussion, Mr. Del Archuleta, Chair, requested a motion to approve the FY22 Revised and FY23 Operating Budget. Mr. Terry Horn, UNMH BOT Finance Committee Chair, stated that the UNMH BOT Finance Committee reviewed this request at their April 27th meeting and recommend approval.

Bonnie White, CFO, UNM Hospital, presented the FY22 Revised and FY23 Capital Budget for review and approval (presentation in BoardBook). Highlights included the following:

- Areas of Focus
 - Medical Equipment - \$18.5M
 - Renovations and Construction - \$41M
 - Information Technology - \$6M
- Sources of Funds – Major Projects
 - UNMH Capital Funding
 - Other Funding
 - State Appropriations/Bonds
 - UNM Hospital Capital Reserve Funding
 - Inpatient Units
 - Ancillary Areas
 - Ambulatory
 - Building and Infrastructure
 - Information Technology
 - Other Clinical Operations and Support Services

After discussion, Mr. Del Archuleta, Chair, requested a motion to approve the FY22 Revised and FY23 Capital Budget. Mr. Terry Horn, UNMH BOT Finance Committee Chair, stated that the UNMH BOT Finance Committee reviewed this request at their April 27th meeting and recommend approval.

Mr. Terry Horn made a motion to approve the FY22 Revised and FY23 Operating Budget as presented. Mr. Michael Brasher seconded the motion. The motion passed with no objections.

Mr. Terry Horn made a motion to approve the FY22 Revised and FY23 Capital Budget as presented. Mr. Michael Brasher seconded the motion. The motion passed with no objections.

<p>X. UNM Hospital Tower Project</p>	<p>Dr. Michael Chicarelli, COO, UNM Hospital, gave an update, including video, of the construction progress of the UNM New Hospital Tower Project.</p>	
<p>XI. Administrative Reports</p>	<p>Dr. Doug Ziedonis presented the Executive Vice President Update (report BoardBook). Dr. Doug Ziedonis presented the HSC Committee Update (report in BoardBook) Mrs. Kate Becker presented the UNM Hospital CEO Update (report in BoardBook). Dr. Alex Rankin presented the UNM Hospital CMO update (report in BoardBook). Dr. Nathan Boyd gave a Chief of Staff update and discussed the Peer Review process.</p>	
<p>XII. UNMH BOT Committee Reports</p>	<p>Mr. Terry Horn gave a brief summary of the UNMH BOT Finance Committee Meeting. Dr. Tamra Mason stated the UNMH BOT Audit & Compliance Committee did not meet. Mr. Kurt Riley gave a brief summary of the UNMH BOT Quality and Safety Committee Meeting. Mr. Erik Lujan gave a brief summary of the UNMH BOT Native American Services Committee Meeting.</p>	
<p>XIII. Closed Session</p>	<p>At 12:00 PM Mr. Del Archuleta, Chair, requested a motion to close the Open Session of the meeting and move into Closed Session.</p>	<p>Mr. Michael Brasher made a motion to close the Open Session and move to the Closed Session. Mrs. Monica Zamora seconded the motion. Per Roll Call, the motion passed.</p> <p>Roll Call: Mr. Del Archuleta – Yes Kurt Riley – Yes Dr. Tamra Mason – Yes Mr. Terry Horn – Yes Mrs. Monica Zamora – Yes Mr. Michael Brasher – Yes Mr. Erik Lujan – Yes Dr. Davin Quinn - Yes Mr. Trey Hammond – Not Present</p>

Vote to Re-Open Meeting	At 12:58 PM Mr. Del Archuleta, Chair, requested a roll call motion be made to close the Closed Session and return the meeting to the Open Session.	<p>Mr. Michael Brasher made a motion to close the Closed Session and return to the Open Session. Mrs. Monica Zamora seconded the motion. Per Roll Call, the motion passed.</p> <p>Roll Call: Mr. Del Archuleta – Yes Kurt Riley – Yes Dr. Tamra Mason – Yes Mr. Terry Horn – Yes Mrs. Monica Zamora – Yes Mr. Michael Brasher – Yes Mr. Erik Lujan – Yes Dr. Davin Quinn - Yes Mr. Trey Hammond – Not Present</p>
XIV. Certification	After discussion and determination where appropriate, of limited personnel matters per Section 10-15-1.H (2); and discussion and determination, where appropriate of matters subject to the attorney-client privilege regarding pending or threatened litigation in which UNMH is or may become a participant, pursuant to Section 10-15-1.H (7); and discussion of matters involving strategic and long-range business plans or trade secrets of UNMH pursuant to Section 10-15-1.H (9), NMSA, the Board certified that no other items were discussed, nor were actions taken.	Mr. Michael Brasher made a motion to approve the Certification. Mr. Erik Lujan seconded the motion. The motion passed with no objections.
XV. Adjournment	The next scheduled Board of Trustees Meeting will take place Friday, July 29, 2022 at 9:30 AM, via Zoom Conference Call. There being no further business, Mr. Del Archuleta, Chair, requested a motion to adjourn the meeting.	Mr. Michael Brasher made a motion to adjourn the meeting. Mr. Terry Horn seconded the motion. The motion passed unanimously. The meeting was adjourned at 12:59 PM.

Dr. Tamra Mason, Secretary
UNM Hospital Board of Trustees

Mission Moment_July 2021

Mission Moment(s): Employee Well-Being

Presented by Steve Nuanez, LCSW
Manager, Employee Well-Being Program

One of our objectives for staff well-being is to develop and support *“trauma-informed leaders”*

- Realize that trauma is prevalent and a reality for everyone on your team.
- Recognize that behaviors like isolating, avoidance, distrust, difficulty concentrating, or emotional outbursts – for both patients and staff – can be signs of trauma response.
- Respond to team members in distress with support, guidance, and openness.
- Resist re-traumatizing by creating healthy, supportive work environments that actively address “toxicity” and manage stress.

Being a
“trauma-
informed
leader”
means:

Having *relationships* with your team members.



Having a relationship means you can respond to distress more effectively.

Responding to **critical incidents** is one way we are trauma-sensitive.

The best response is a *shared response*.



Managing critical incident stress is not the sole and exclusive responsibility of the employee.

When we
acknowledge a
critical incident,
it registers.

*“Thank you for this.
I’ve been a nurse for 15 years and
this is the first time I’ve been part
of a discussion like this.”*

*Nurse to her Director, at the end of a debrief session concerning the
sudden death of a colleague*

*“OK, I’m ready to go back... I’m
in touch with my purpose
again...”*

*Physician, at the end of a debriefing session in the Emergency
Department*

The Employee Well-Being Newsletter is back.

BIENESTAR

JULY - AUGUST - SEPTEMBER 2022

LETTER FROM THE TEAM...



From left to right: Melissa McConnell-Hand, Steve Nuñez, Susan McCamey, and Eddie Rojas-Alyarado

Welcome to the New UNMH Employee Well-Being newsletter!

This new quarterly newsletter will feature upcoming events and well-being themes, program highlights and UNMH staff spotlights. Resources for support will also be included.

This quarter's issue focuses on **Peer Connect**, the re-branded peer support program, and **Well-Being Champions**.

Have suggestions for the newsletter? Want to learn more about our work? Interested in talking to someone for support? Email EWB today!

Best wishes for a summer full of well-being,

The UNMH Employee Well-Being Team

Monthly Well-being Themed Zoom Backgrounds



JULY



AUGUST



SEPTEMBER

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Announcements

EWB now offers on-site personal support sessions!

These individual, confidential, and on-site well-being sessions can support team members through all types of work and life stressors.



Scan the QR code to schedule your session at LoboCare or 1-South Admin area.

WHAT'S NEW?



ED Decompression
 New decompression space available to ED staff that includes massage chairs and coloring! Contact Kriste 36/88 for more info!



Try BurnAlong
 The BurnAlong online health, wellness and fitness platform is now available to all UNM and HSC employees.



Personal Support Session
 Scan above to schedule an in person 1:1 support session @ LoboCare or 1-South Admin area.

Thank you
for your
attention
and for your
support.



Contact Employee Well-Being

- ✓ Visit the Employee Well-Being intranet site
- ✓ Email: EmployeeWellbeing@salud.unm.edu
- ✓ Phone: 272-0188

Melissa McConnell-Hand, LPCC – Well-Being Development Specialist
Susan McCamey, LPCC – Well-Being Development Specialist
Eduardo “Eddie” Rojas-Alvarado – Program Coordinator
Steve Nuanez, LCSW – Director

APCG_UNMH_Letter K.Lucero



April 19, 2022

Mr. Mark Mitchell, Chairman
All Pueblo Council of Governors
2401 12th Street NW, Suite 201N
Albuquerque, NM 87401

Dear Chairman Mitchell,

I am writing on behalf of the Pueblo of Zia Tribal Administration regarding the soon to be open seat on the University of New Mexico Hospital (UNMH) Board of Trustees. As you know, Trustee Erik Lujan's term is ending in June 2022. His nomination was recommended by the All-Pueblo Council of Governors to UNMH back in 2015. Trustee Lujan along with Trustee Kurt Riley, APCG's appointee to the Board, helped establish a strong working relationship with UNMH on behalf of the 19 Pueblos of New Mexico and I would like to see this relationship continue to grow. Therefore, I would like to recommend Dr. Ken Lucero, as APCG's nominee to fulfill the upcoming open seat on the UNMH Board of Trustees.

Dr. Lucero currently serves as the Tribal Administrator for the Pueblo of Zia and holds a B.A. in Native American Studies from the University of New Mexico and a Ph. D. in Justice Studies from Arizona State University. Also, Dr. Lucero actively serves as a commissioner for the 19 Pueblos District and has worked for Senator Martin Henrich as a Tribal Liaison. Dr. Lucero has extensive experience working on behalf of Tribal governments in various capacities both at the local and national level. I am confident that Dr. Lucero will use his experience to continue to strengthen the relationship between the 19 Pueblos and UNMH, if appointed to the Board of Trustees.

Thank you for your consideration. We look forward to discussing Dr. Lucero's recommendation with you and the APCG.

Sincerely,

A handwritten signature in black ink that reads "Gabriel Galvan".

Gabriel Galvan, Governor
Pueblo of Zia

KENNETH BRIAN LUCERO, PHD

Zia Pueblo (Enrolled)

EDUCATION

Arizona State University, Tempe, AZ
Ph.D. Justice Studies 2015

Arizona State University, Tempe, AZ
M.S. Justice Studies 2014

University of New Mexico, Albuquerque, NM
B.A. in Native American Studies 2012

ADDITIONAL EDUCATION

Western States School of Banking/Anderson School of Banking
Banking Officer Diploma
University of New Mexico, Albuquerque, NM 1997

FELLOWSHIP

Robert Wood Johnson Foundation (RWJF)
Ladders to Leadership Fellowship
Center for Creative Leadership 2007 – 2009

WORK EXPERIENCE

Tribal Administrator, Pueblo of Zia April 2020-Present

Field Representative, U.S. Senator Martin Heinrich 2015-2020

Director of Operations, Pueblo of Zia Aug-Oct 2014

Program Director, *RWJF Center for Native American Health Policy at the University of New Mexico* 2008-2013

Faculty, *Leadership Institute at Santa Fe Indian School* 2010-Present

Assistant Tribal Administrator, *Pueblo of Zia* 2000-2008

PROFESSIONAL EXPERIENCE

ACADEMIC

- Presenter-100 Years of State and Federal Policy: The Impact on Pueblo Nations
- Presenter- Notah Begay III Foundation-Combating Childhood Obesity and Type II Diabetes in New Mexico
- Presenter- Santa Clara Pueblo Health Insurance Exchange education session
- Presenter- UNM American Indian Law Center, "Transitions" Conference
- Presenter/Host- "Roadmap to Healthier Communities Conference"-National Institute of Health sponsored conference
- Presenter- NM Public Health Association and NM CARES conference-"Lost in Translation: Bridging Research, Politics and Health Policy
- Guest Lecturer- UNM Public Health 560-Health Policy, Politics and Social Equity- Indian Health Care and Health Reform Fall 2012 and 2013
- Guest Lecturer- Health, Medicine and Human Values (HMHV) 310 *Health and Cultural Diversity* –Indian Health Care System in New Mexico.
- Guest Speaker- Santa Fe Indian School campus wide presentation-Pueblo Health: Healthy Mind, Body, Spirit, Heart
- Presenter- New Mexico Legislative Process Workshop for Tribes

LEGISLATIVE/POLICY DEVELOPMENT

- Expert Witness Testimony: NM House Bill 376-Banning Mandatory Enrollment of Native Americans in Managed Care
- Developed New Mexico State Tribal Consultation Protocol for the Departments of Health, Human Services, Children Youth and Families, and Long Term Care and Aging,
- Served on Representative Martin Heinrich's Health Advisory Health Committee 2009
- Participated on NM Senate Memorial 34 Defining Uncompensated Care Task Force 2007
- Testified before US House of Representatives Health Subcommittee of the Energy & Commerce Committee June 07, 2007 in support of the Indian Health Care Improvement Act
- Provided Legislative Bill analysis support to the Indian Affairs Department
- Developed Issue briefs for Office of Juvenile Justice Detention Prevention Tribal Youth Program
- Testimony/Presentations: National Department of Health & Human Service Tribal Consultation-topics include Health Care Reform and Health Resources & Services Administration
- Host Obama/Biden Transition Team Community Health Discussion
- Technical Assistance-Sandoval County Juvenile Justice Continuum application to establish Native American Behavioral Health Collaborative
- Participation on the Native American Obama/Biden Transition Team

- Assisted the All Indian Pueblo Council in presenting issues during the University of New Mexico Annual Lease Agreement review. Resulted in increased services for Native Americans
- Secured funding for and completion of an Intergenerational Center in Zia Pueblo

ADMINISTRATIVE

- Participated on core team to establish the Albuquerque Area Southwest Tribal Epidemiology Center
- Participated in the establishment of the All Indian Pueblo Council (AIPC) - Pueblo Health Committee
- Assisted in the development of the New Mexico American Indian Health Advisory Committee
- Facilitator: Albuquerque Area Indian Health Service (IHS) Quarterly Tribal Consultation
- Facilitator: Tesuque Pueblo Community Health Assessment
- Facilitator: Federally Facilitated Exchange Tribal Consultation
- Presenter: State of Main Tribal Relations Meeting-New Mexico State/Tribal Consultation Process Overview
- Hosting Regions VI Department of Health & Human Services Tribal Consultation
- Presentation of Health Extension Rural Office to tribes, tribal organizations, and congressional delegation as part of health care reform initiative
- Hired 3 Tribal Health Extension agents to cover the Northern, Southern and Western tribal communities.
- Establishment of a juvenile and adult court system in Zia Pueblo
- Reestablishment of the Pueblo Housing Authority in Zia Pueblo
- Project management and grant administration for the construction of a \$7.6 million elementary and middle school in Zia Pueblo. School was completed on schedule and under budget by \$1.2 million
- Project management for renovation and conversion of a police station to a tribal diabetes center in Zia Pueblo
- Project management for construction of two separate religious society houses

BOARDS AND COMMITTEES

- Chairman, US Health & Human Services Secretary Sebellius' Tribal Advisory Committee
- Board Member: Tsiya Day School Board of Education
- Committee Member: Native American Suicide Prevention Clearinghouse Advisory Council
- Committee Member: New Mexico Health Insurance Exchange Strategic Planning
- Southwest Tribal Epidemiology Center Executive Council (AASTEC)
- AIPC Pueblo Health Committee (PHC)
- IHS Direct Service Tribes Advisory Committee (DSTAC)

- IHS Albuquerque Service Unit Indian Health Board (ASUIHB)
- Chairman, NM Department of Health American Indian Health Advisory Committee (AIHAC)
- Behavioral Health Local Collaborative 16-Sandoval County Native American Collaborative

GRANTS/CONTRACTS

(Lucero, PI), AGMT 090712 7/2012 – 9/2012
 Notah Begay III Foundation and the Center for Native American Health Policy within the RWJF Center for Health Policy at UNM. Promotion and recruitment of attendees for the August convening.

(Lucero, PI), HHS124205002 7/2012 – 7/2012
 AAIHS Area Tribal Consultation. Professional consultant to facilitate the Albuquerque Area Indian Health Service Tribal consultation meeting in July, 2012.

(Valdez, PI, Lucero, co-PI), 1 R13 MD006696-01 7/2011 – 6/2012
 The Roadmap to Healthy Communities: Understanding Indian Health. Annual conference to bring tribal leaders and staff for a sequence of leadership and educational sessions to build capacity around health issues.

(Lucero, PI), HHS1242201100227P 3/2011 – 3/2012
 AAIHS Area Tribal Consultation. Professional consultant to facilitate the Albuquerque Area Indian Health Service Tribal consultation meetings.

(Lucero, PI), 11-630-1001-0012 3/2011 – 8/2011
 Health Insurance Exchange Tribal Input and Analysis. Design data gathering methods; facilitate and inform State's planner in the development of a health insurance exchange.

PROFESSIONAL PRODUCTS

PUBLICATIONS

Kaufman, A., Powell, W., Alfero, C., Pacheco, M., Silverblatt, H., Anastasoff, J., Ronquillo, F., Lucero, K., Corriveau, E., Vanleit, B., Alverson, D., Scott, A. "Health Extension in New Mexico: An Academic Health Center and the Social Determinants of Disease," Annals of Family Medicine, 2010, 8(1): 73-81.

REPORTS

"Tribal Input on Establishment of Health Insurance Exchanges in New Mexico" Report commissioned by the New Mexico Human Services Department Office of Health Care Reform August 2011-Center of Native American Health Policy, Ken Lucero, Director

OTHER

- Developed Health wall for 100 Years of Federal and State Policy Art Exhibit at the Indian Pueblo Cultural Center
- *Developed a 5 month exhibit-Center for Disease Control's "Through the Eyes of the Eagle Exhibit" including cooking classes, aerobic classes, storytelling, and fun run/walks*
- Developed a Teaching Garden for the benefit of youth at the Indian Pueblo Cultural Center-Traditional Pueblo gardening methods were used and Pueblo culture, tradition and values were taught to the participants

PROFESSIONAL MEMBERSHIPS

- Robert Wood Johnson Foundation Alumni Network
- National Congress of American Indians

VIII. Appointment of New UNM Hospital Board Executive Committee

Proposed UNMH BOT Committee Assignments

**University of New Mexico Hospital
Board of Trustees
Proposed for Approval at July 29, 2022 Meeting**

**Board
Officers**

**Chair and Committee Assignments
2022-2023**

Executive Committee

Chairman of the Board – Kurt Riley
Vice Chairwoman of the Board – Tamra Mason
Secretary of the Board – Monica Zamora

Finance Committee

Chair – Adelmo “Del” Archuleta
Terry Horn
Michael Brasher
Tamra Mason

Audit and Compliance Committee

Chair – Tamra Mason
Terry Horn
Adelmo “Del” Archuleta
Michael Brasher

Quality and Safety Committee

Chair – Trey Hammond
Monica Zamora
Kurt Riley
Erik Lujan
Davin Quinn
Nathan Boyd COS

Native American Health Services

Chair – Monica Zamora
Trey Hammond
Kurt Riley
Erik Lujan

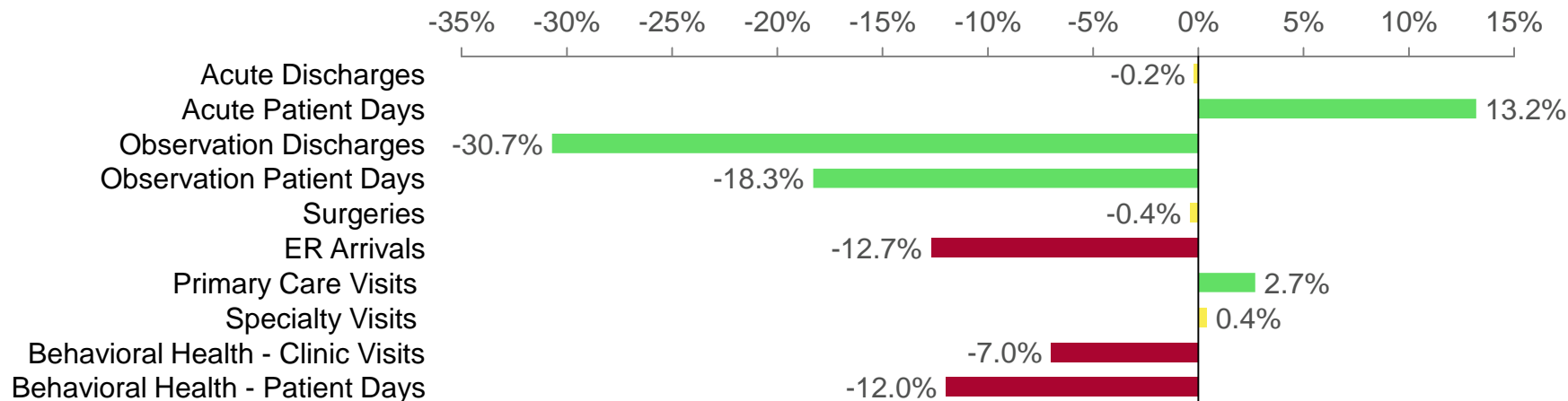
PD 11 BoT Finance Presentation May22 wJune Stats

UNM Hospital

Board of Trustees
Financial Update

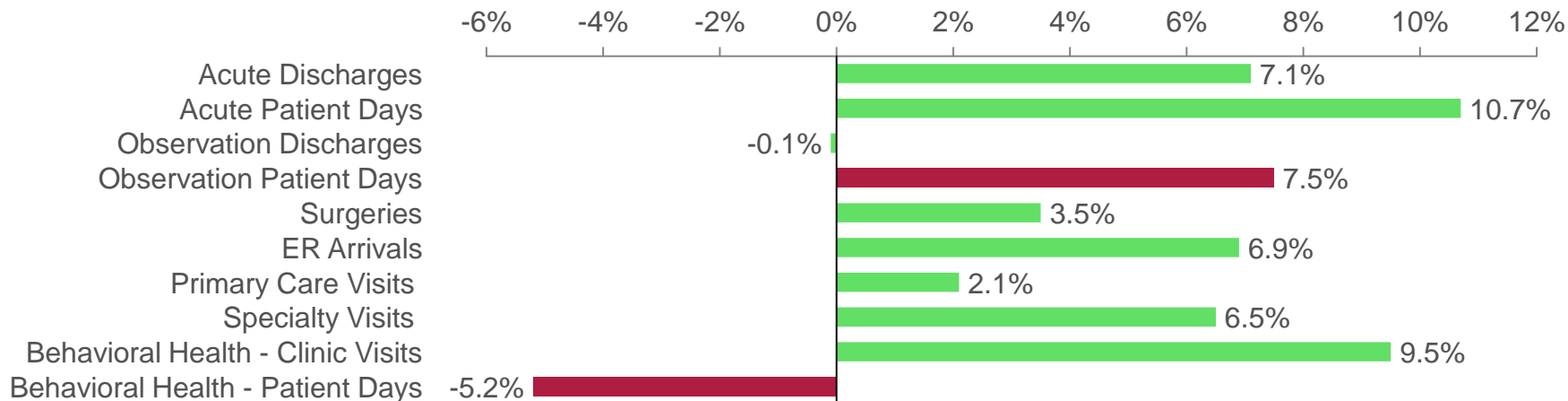
Through May 2022 with Statistics through June 2022

UNM Hospital YTD Stats Variance to Budget Through June 2022



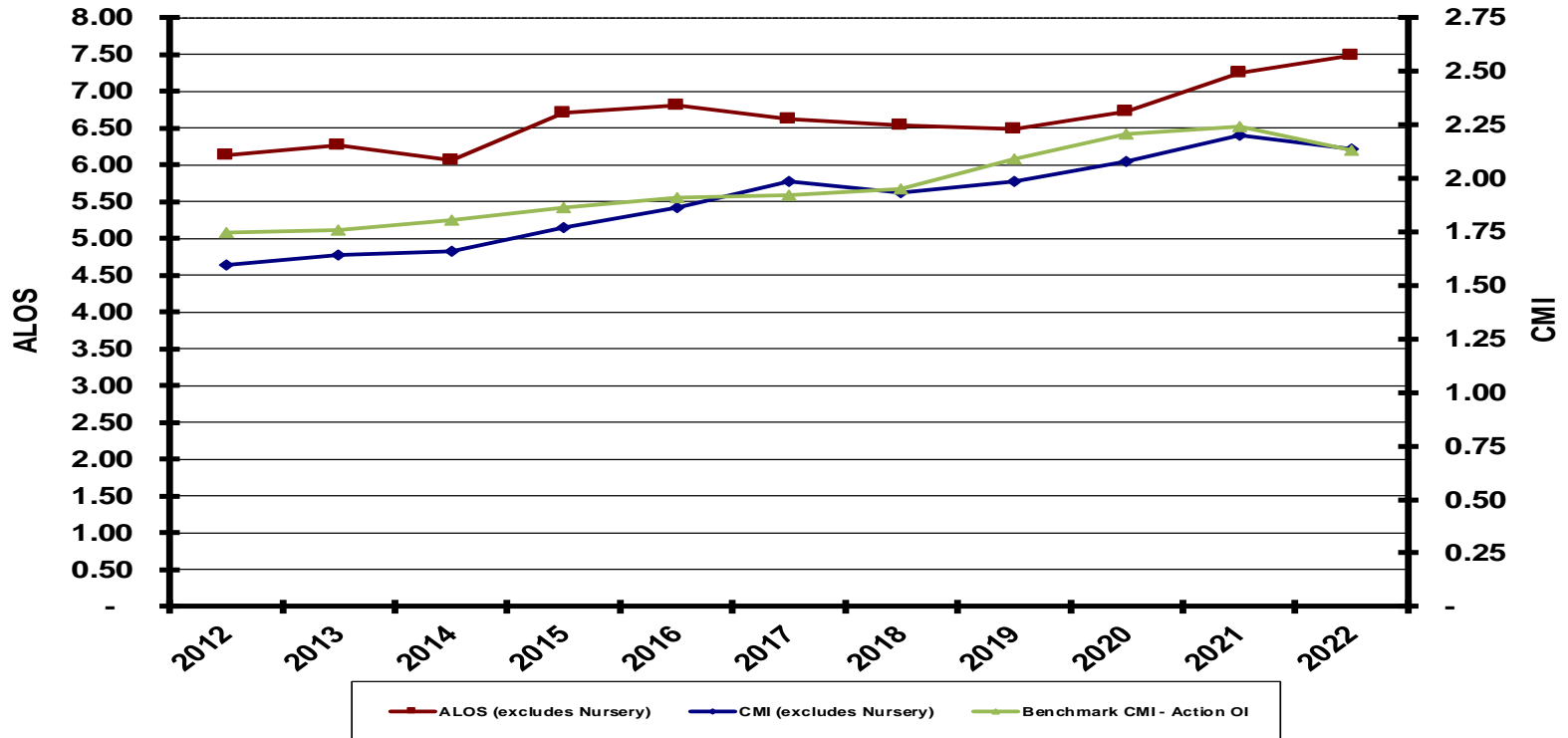
	MTD Actual	MTD Budget	MTD Variance	MTD % Variance	YTD Actual	YTD Budget	YTD Variance	YTD % Variance
Acute Discharges	1,885	2,032	(147)	-7.2%	24,677	24,726	(49)	-0.2%
Acute Patient Days	14,245	13,427	818	6.1%	184,958	163,359	21,599	13.2%
Observation Discharges	823	1,095	(272)	-24.8%	9,104	13,140	(4,036)	-30.7%
Observation Patient Days	1,333	1,344	(12)	-0.9%	13,362	16,357	(2,995)	-18.3%
Surgeries	1,725	1,708	17	1.0%	20,357	20,429	(72)	-0.4%
ER Arrivals	6,591	7,986	(1,395)	-17.5%	84,788	97,159	(12,371)	-12.7%
Primary Care Visits	15,350	16,624	(1,274)	-7.7%	196,316	191,192	5,124	2.7%
Specialty Visits	31,476	31,704	(228)	-0.7%	365,040	363,744	1,296	0.4%
Behavioral Health - Clinic Visits	22,207	20,357	1,850	9.1%	216,905	233,296	(16,391)	-7.0%
Behavioral Health - Patient Days	1,522	2,061	(539)	-26.2%	21,521	24,456	(2,935)	-12.0%

UNM Hospital YTD Stats Variance to Prior YTD Through June 2022

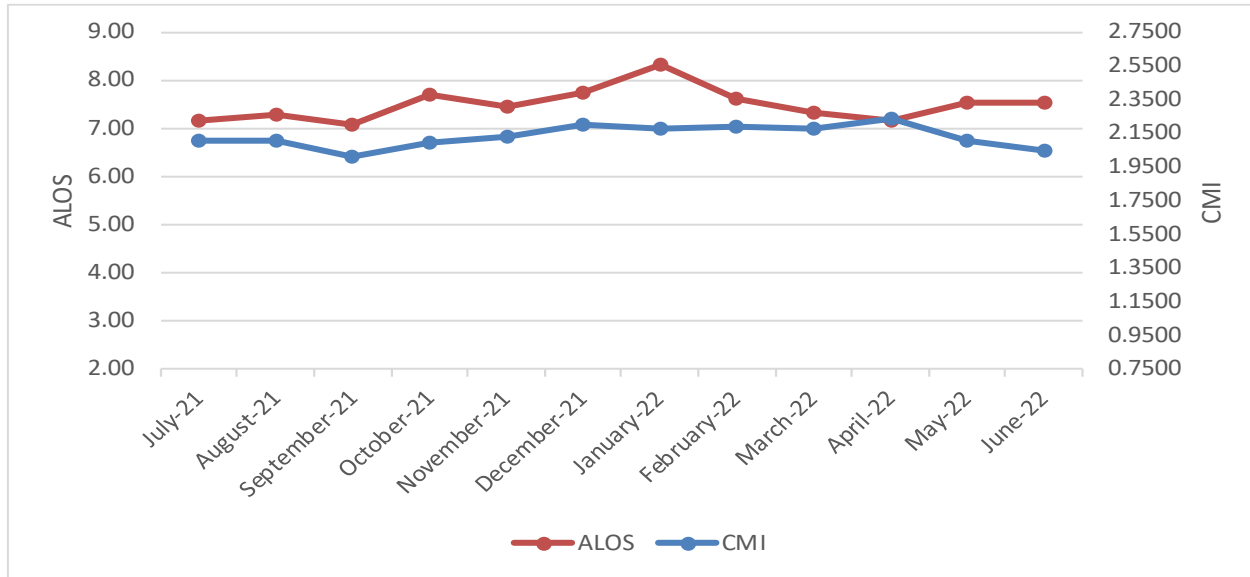


	MTD Actual	Prior MTD	MTD Variance	MTD % Variance	YTD Actual	Prior YTD	YTD Variance	YTD % Variance
Acute Discharges	1,885	2,063	(178)	-8.6%	24,677	23,040	1,637	7.1%
Acute Patient Days	14,245	14,867	(622)	-4.2%	184,958	167,100	17,858	10.7%
Observation Discharges	823	853	(30)	-3.5%	9,104	9,114	(10)	-0.1%
Observation Patient Days	1,333	1,243	90	7.3%	13,362	12,430	932	7.5%
Surgeries	1,725	1,861	(136)	-7.3%	20,357	19,661	696	3.5%
ER Arrivals	6,591	7,040	(449)	-6.4%	84,788	79,318	5,470	6.9%
Primary Care Visits	15,350	15,471	(121)	-0.8%	196,316	192,266	4,050	2.1%
Specialty Visits	31,476	30,596	880	2.9%	365,040	342,697	22,343	6.5%
Behavioral Health - Clinic Visits	22,207	14,441	7,767	53.8%	216,905	198,029	18,876	9.5%
Behavioral Health - Patient Days	1,522	1,861	(339)	-18.2%	21,521	22,698	(1,177)	-5.2%

UNM Hospital CMI and ALOS Through June 2022



UNM Hospital CMI and ALOS Monthly Trend Through June 2022



UNM Hospital Debt Service Coverage Ratio Through May 2022

HUD Covenant: 1.5 or more

	at May 31,2022	(audited) at June 30, 2021	(audited) at June 30, 2020
Debt coverage ratio:			
Net income adjusted for capital appropriation/capital initiatives	(16,851,338)	145,453,846	62,673,745
plus:			
Remaining Debt Issuance Costs	623,617	-	-
Interest Expense	2,453,602	2,814,507	2,934,229
Depreciation Expense	30,756,456	33,296,522	33,020,044
Net revenues available to cover debt	<u>16,982,337</u>	<u>181,564,875</u>	<u>98,628,018</u>
Interest expense	2,453,602	2,814,507	2,934,229
Current portion LTD (including sinking fund and special redemptions)	<u>5,603,219</u>	<u>6,105,000</u>	<u>5,462,295</u>
	<u>8,056,821</u>	<u>8,919,507</u>	<u>8,396,524</u>
Debt coverage ratio	2.1	20.4	11.7

The covenant requirements for HUD are based on UNM Hospital, Cancer Center and Restricted activity, the Behavioral Health Centers are excluded from all calculations.

UNM Hospital Executive Summary Through May 2022

UNM Hospitals	Action OI Benchmark	May-22	YTD	YTD Budget	% Budget YTD	Prior YTD	% Growth
ALOS		7.54	7.49	6.61	-13.37%	7.26	-3.21%
Case Mix Index		2.06	2.14	2.20	-2.99%	2.21	-3.22%
CMI Adjusted Patient Days *	60,355	67,236	745,345	683,974	8.97%	690,161	8.00%
Net Core Patient Revenues (\$ in thousands)		\$ 86,133	\$ 958,432	\$ 970,720	-1.27%	\$ 973,582	-1.56%
Total Operating Expenses** (\$ in thousands)		\$ 130,836	\$ 1,357,954	\$ 1,191,921	-13.93%	\$ 1,262,440	-7.57%
Net Operating Income (\$ in thousands)		\$ (4,411)	\$ (131,022)	\$ (57,402)	-128.26%	\$ (57,198)	-129.07%
Net Income (\$ in thousands)		\$ 6,132	\$ (14,506)	\$ 45,033		\$ 123,175	
Net Core Revenue/CMI Adj Patient Day		\$ 1,281	\$ 1,286	\$ 1,419	-9.40%	\$ 1,411	-8.84%
Cost**/CMI Adj Patient Day	\$ 1,904	\$ 1,946	\$ 1,822	\$ 1,743	-4.55%	\$ 1,829	0.40%
FTEs		6,876	7,071	7,164	1.29%	6,873	-2.88%

* CMI Adjusted Patient Days (Adjusted Patient Days X CMI) is to account for the outpatient activities in the hospital and the relative acuity of the patients. CMI is a relative value assigned to a diagnosis-related group. Adjusted patient days (Patient Days X (Gross Patient Revenue/Gross Inpatient Revenue)) is to account for outpatient and other non-inpatient activities in the Hospital. Action OI benchmark is a quarterly report and for October - December 2021 the 50th percentile is 181,066. The metric above divided by three months for comparative purposes.

** Operating expenses exclude Contract Retail Pharmacy Expense

FY23 Operating Budget Reprojection July 2022



UNM HOSPITAL
FY23 OPERATING BUDGET RE-PROJECTION
JULY 27, 2022

FY23 Operating Budget – Re Projection

	Original FY2023 Budget	Revised FY2023 Projection July 2022	Changes
Total Operating Revenues	\$ 1,344,754,482	\$ 1,344,754,482	\$ -
Expenses:			
Salaries & Benefits	697,796,795	700,796,795	3,000,000
Housestaff	42,573,822	42,573,822	-
UCP	116,750,749	116,750,749	-
Cancer Center	30,478,234	30,478,234	-
Other Medical Services	70,427,675	70,427,675	-
Medical Supplies	257,814,429	257,814,429	-
Equipment/Occupancy/Depreciation	118,161,384	115,161,384	(3,000,000)
Purchased Services/Supplies/Other	89,996,698	89,996,698	-
Health System	13,459,528	13,459,528	-
Gross Receipts Tax	24,586,141	24,586,141	-
Institutional Support	11,303,801	11,303,801	-
Total Expenses	1,473,349,257	1,473,349,257	0
Total Operating Gain (Loss)	(128,594,775)	(128,594,775)	(0)
Non Operating Revenue and Expenses			
Mill Levy	120,005,545	120,005,545	-
State Appropriations	16,184,399	16,184,399	-
Interest Expense	(9,084,713)	(9,084,713)	-
Other Non Operating Revenues	6,418,395	6,418,395	-
Other Non Operating Expenses	(1,845,295)	(1,845,295)	-
Total Non Operating	131,678,330	131,678,330	-
Increase (Decrease) in Net Position	\$ 3,083,556	\$ 3,083,556	\$ (0)

Board of Regents Approval Letter - 3147
Chiller_07132022



CAPITAL PROJECT APPROVAL

PROJECT NAME: UH Main - Chiller Plant - Chiller Replacement

DATE: July 2022

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **The Chiller Plant Upgrade**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNM Hospital is requesting construction funding for the replacement, upgrade, and refurbishment of UNM Hospital's chiller plant. One of the three main chillers will be replaced with modern equivalent equipment. The renovation will provide for necessary upgrades to pumps, electrical panels, controllers, piping, and valves. These upgrades will lay the groundwork for replacement of the remaining two chillers over the next several years. UNM Hospital will submit subsequent chiller replacement requests to the Board of Regents in the future.

RATIONALE:

The existing chiller plant is largely original to the construction of the hospital. The chillers and pumps serve as the main cooling source for the Main Hospital and ACC. These chillers have reached end of life and the overall system is due for refurbishment.

PURCHASING PROCESS:

The construction project is CIP #3147. Professional design services were procured through cooperative educational services and PO #1355624-0-CIP. A new chiller was purchased in FY21 through a state agreement and PO #1454592-0-CIP.

FUNDING:

Total project budget not to exceed at \$1,750,000 from the UNMH Hospital Capital Improvement Funds.

**Board of Regents Approval Letter_3141 UH Main
Kitchen Hood Exhaust Upgrade_07132022**



CAPITAL PROJECT APPROVAL

PROJECT NAME: UH Main Kitchen Hood & Exhaust Upgrade

DATE: July 2022

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **The UH Main Kitchen Hood and Exhaust Upgrades** project. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNM Hospital is requesting design and construction funding for the mechanical, electrical, and plumbing improvements to the existing UH Main second floor kitchen, specifically for the hood and exhaust system upgrades. The renovation will provide for necessary upgrades of the kitchen to meet current code requirements and to aid in increased kitchen operation efficiencies.

RATIONALE:

The existing kitchen is aged and has not undergone any significant improvements since 1995. The existing equipment and mechanical, electrical, and plumbing systems are in poor condition; are not operating efficiently; and no longer meet current codes and regulations. The proposed improvements will replace the existing hood exhaust systems, including new tempered make-up air units, and include other upgrades to the MEP kitchen components for an overall modernized system. These improvements will allow the kitchen to better serve our patients, visitors, and staff.

PURCHASING PROCESS:

Professional design services were procured through a small purchase threshold and PO #1338190. Construction services will be procured utilizing UNMH Vizient Job Order Contracting.

FUNDING:

Total project budget not to exceed at \$1,350,000 from the UNMH Hospital Capital Improvement Funds.

Board of Regents Approval Letter_Cath Lab 2_07132022



CAPITAL PROJECT APPROVAL

PROJECT NAME: UH Main – Cardiac Cath Lab 2

DATE: July 2022

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for the **Replacement of the existing single plane scanner in Cardiac Cath Lab 2**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNM Hospital is requesting design and construction funding for the replacement of the existing Cardiac Catheterization Lab equipment in Catheterization Lab 2, focusing on upgrades to the flooring, ceiling, lighting, security and internal finishes. The renovation will provide for necessary upgrades of clinical and non-clinical spaces to meet current code requirements.

RATIONALE:

The existing Catheterization Lab equipment is at its end of life cycle and needs to be upgraded to provide improved conditions for patients and staff.

PURCHASING PROCESS:

The construction project will be procured through our UNMH Job Order Contract. Professional design services will be procured through our CES Direct Procurement Contract.

FUNDING:

Total project budget is estimated not to exceed \$700,000 from the UNMH Hospital Capital Improvement Funds.

Board of Regents Approval Letter_OSIS MRI_07132022



CAPITAL PROJECT APPROVAL

PROJECT NAME: OSIS MRI Replacement

DATE: July 2022

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for the **Replacement of the existing MRI at OSIS**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNM Hospital is requesting design and construction funding for the replacement of the existing MRI at Outpatient Surgery and Imaging Services (OSIS), to include upgrades to the flooring, ceiling, lighting, security and internal finishes. The renovation will provide for necessary upgrades of clinical and non-clinical spaces to meet current code requirements, including the replacement of a “knockout wall” to allow the removal and installation of the current and future MRI equipment.

RATIONALE:

The existing MRI equipment is at its end of life cycle and needs to be upgraded to provide improved conditions for patients and staff.

PURCHASING PROCESS:

The construction project will be procured through our UNMH Job Order Contract. Professional design services will be procured through our CES Direct Procurement Contract.

FUNDING:

Total project budget is estimated not to exceed \$700,000 from the UNMH Capital Improvement Funds.

Board of Regents Approval Letter_CPC_07152022



CAPITAL PROJECT APPROVAL

PROJECT NAME: Children's Psychiatric Center Renovation

DATE: July 2022

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **The Children's Psychiatric Center**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

UNM Hospital is requesting design and enabling project funding to replace the Children's Psychiatric Center (CPC) patient cottage facilities along with the significant renovation component of the Administration, Cafeteria and Education building.

The new facility is anticipated to house an inpatient wing, group therapy, and clinic. The crisis center shall be programmed to consist of four (4) private exam rooms and ten (10) observation rooms. The inpatient wing will have thirty-six (36) patient rooms, two (2) seclusion rooms, three (3) quiet rooms, two (2) classrooms and six (6) group therapy areas along with dining and social areas to support patients' needs. Additionally, the facility will consist of two (2) group therapy rooms, two (2) consult rooms, and three (3) injection suites. The clinic will be comprised of fifteen (15) exam/consult rooms. The support spaces are anticipated to have two (2) conference rooms, logistical support, dietary, pharmacy component, and other support spaces for staff.

One of the primary challenges with the existing CPC layout is addressing the increased census for behavioral health ICU patients. Several years ago, we were experiencing the number of acute patients ranging from 2-3 per year with limited stay durations. Recently, that number has increased significantly to 10-15 patients per year and are experiencing longer durations which impacts our bed availability.

The residential cottage style layout consists of a four (4) bed cluster that requires three (3) beds to be vacated to address an acute ICU patient which diminishes the availability of space for other patients for longer periods of time. The feasibility of constructing additions or renovating space for this acute patient population during operation would be impractical due to the adjacencies, required access, and overall risk to the patients. A fully contained construction site separated from existing buildings is the most prudent approach to the project and allows for continued operation in a safe manner.



Additionally, the need for the existing space to remain in place is critical to the sequencing of the project as this will serve as swing space over the 26-month construction period. This swing space is vital to allowing the campus to function and serve the children of New Mexico without reducing available treatment.

RATIONALE:

The current Children's Psychiatric facility is over 40 years old and provides intensive behavioral healthcare for children and adolescents through age 17. It is the only facility in New Mexico affiliated with an academic medical center as well as the only center in the state that cares for children with serious emotional disturbances, regardless of a family's financial capacity. The facility is comprised of multiple cottage style buildings along with an administration building that require renovation and replacement to increase patient and staff safety while providing expanded capabilities to better serve our community

PURCHASING PROCESS:

Professional design services will be procured through a Request for Proposal. Construction funding will be submitted following completion of the design phase.

FUNDING:

The total project cost inclusive of design and construction is estimated at \$40,000,000. The design and enabling portion of the project will be funded from Severance Tax Bond (STB) 212 in the amount of \$4,000,000 with the remaining \$36,000,000 in the form a SONM General Obligation Bond sale.

**1600 University Board of Regents Approval
Letter_07132022**



CAPITAL PROJECT APPROVAL

PROJECT NAME: 1600 University – Clinic Renovation and Addition

DATE: July 2022

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for **The UNMH Eye Clinic Renovation and Addition for 1600 University**. For the project described below, UNM Hospital requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

The original project included an Additive Alternate to renovate the lower level for staff work space and a Bid Lot to complete the interior build out of the of Operating Room suites and associated Post Anesthesia Care Unit (PACU) bays for post-operative patient recovery contained within the project's cold-shell space.

UNMH was fortunate to receive favorable pricing for the Additive Alternate and the Bid Lot in order to complete the entire project now as this is advantageous from a mobilization and sequencing perspective. Because we did not anticipate having the opportunity to complete the entire project we are requesting to increase the total project amount originally presented and approved in the October 19, 2021 Consent Docket.

Construction services will include completing the build out of the cold-shell expansion to allow the clinic to provide surgical eye procedures to our patients. Completing this portion of the project involves installing medical gas piping for anesthesia services, framing walls and ceilings, installing doors, electrical, data, plumbing utilities and all finishes. Medical equipment will be provided through a separate funding source to be installed following completion of the project.

Construction and Total Project Cost (New Request):

UNMH is requesting an increase for the **1600 UNMH Eye Clinic Renovation and Addition from \$5,750,000 to \$6,950,000**. The increase is requested to fund the build out of the Operating Room Cold Shell and PACU components that was not part of the original scope of work.

RATIONALE:

This clinic is in a newly acquired building that does not meet current code in a number of areas. These deficiencies are required to be corrected in order for the clinic to continue to operate for Department of Health (DOH) licensing and to provide improved conditions for patients and staff.

PURCHASING PROCESS:

The construction project was an RFP for construction, RFP 2319-21. Professional design services were procured through RFP 2140-20.

FUNDING:

Total project budget not to exceed at \$6,950,000 from the UNMH Hospital Capital Improvement Funds.

Resolution for 401a allocation Plan Year 2021-2022

RESOLUTION OF THE UNM HOSPITALS BOARD OF TRUSTEES

THE UNM HOSPITALS 401(a) PLAN

WHEREAS, the UNM Hospitals Board of Trustees (hereinafter referred to as the “Board of Directors”, established the UNM Hospitals 401(a) Plan (“Plan”) effective July 1, 2007; and

WHEREAS, the Board of Directors has delegated certain powers to officers of the Employer; and

WHEREAS, the Plan, in Article III Contribution and Benefits, provides for a discretionary profit sharing contribution; and

WHEREAS, in Section 3.01 of the Plan, “Formula for Determining Employer’s Contribution,” the Plan provides that the Chief Executive Officer for UNM Hospitals shall set forth the allocation each year.

NOW, THEREFORE, BE IT RESOLVED THAT: for the 2021 Plan Year, July 1, 2021 to June 30, 2022, the discretionary employer contribution to the Plan shall be allocated as follows:

- The Chief Executive Officer, Chief Operating Officer and Chief Nursing Officer shall receive the maximum allocation of \$61,000
- All other Chief Officers shall receive 16% of their base annual salary as of 06/30/2022
- Associate Chief Officers and Senior Executive Directors shall receive 10% of their base annual salary as of 06/30/2022
- Executive Directors shall receive 5% of their base annual salary as of 06/30/2022

IN WITNESS WHEREOF, the Employer has adopted this Resolution to the Plan on this _____ day of _____, 2022, in Albuquerque, New Mexico.

By: _____

Secretary of the Board

CERTIFICATE

UNM Hospitals Board of Trustees

I, _____, Secretary of the UNM Hospitals Board of Trustees, do hereby certify that attached hereto is a true and correct copy of a resolution adopting the attached Regents of the University of New Mexico, for its Operation Known as The UNM Hospitals 401(a) Plan. The resolution was adopted by the UNM Hospitals Board of Trustees at a meeting held in accordance with its bylaws. I further certify that a quorum of the members of the UNM Hospitals Board of Trustees was present at said meeting and that said resolution has not been altered, modified, or rescinded, and is now in full force and effect.

IN WITNESS WHEREOF, I have hereunto affixed my name this _____ day of _____, 2022.

Secretary

SUBSCRIBED AND SWORN TO BEFORE ME THIS _____ day of _____, 2022.

Notary Public

My Commission Expires:

(Notary Seal)

Resolution for 415(m) allocation Plan Year 2021-2022

RESOLUTION OF THE UNM HOSPITALS BOARD OF TRUSTEES

THE UNM HOSPITALS 415(m) PLAN

WHEREAS, the UNM Hospitals Board of Trustees (hereinafter referred to as the “Board of Trustees”, established the UNM Hospitals 415(m) Plan (“Plan”) effective December 1, 2017; and

WHEREAS, the Board of Trustees has delegated certain powers to officers of the Employer; and

WHEREAS, the Plan, in Article III Contribution, provides for a discretionary profit sharing contribution; and

WHEREAS, in Section 3.2 of the Plan, “Employer Contributions,” the Plan provides that the allocation shall be determined based upon the difference of the amount the of the employer contribution determined for the 401(a) Plan for the Plan Year and the maximum 401(a) contribution.

NOW, THEREFORE, BE IT RESOLVED THAT: for the 2021 Plan Year, July 1, 2021 to June 30, 2022, the discretionary employer contribution to the Plan shall be allocated as follows:

- The Chief Executive Officer shall receive \$46,085.06
- The Chief Operating Officer shall receive \$13,447.36
- The Chief Nursing Officer shall receive \$2,338.50

IN WITNESS WHEREOF, the Employer has adopted this Resolution to the Plan on this _____ day of _____, 2022, in Albuquerque, New Mexico.

By: _____

Secretary of the Board

CERTIFICATE

UNM Hospitals Board of Trustees

I, _____, Secretary of the UNM Hospitals Board of Trustees, do hereby certify that attached hereto is a true and correct copy of a resolution adopting the attached Regents of the University of New Mexico, for its Operation Known as The UNM Hospitals 415(m) Plan. The resolution was adopted by the UNM Hospitals Board of Trustees at a meeting held in accordance with its bylaws. I further certify that a quorum of the members of the UNM Hospitals Board of Trustees was present at said meeting and that said resolution has not been altered, modified, or rescinded, and is now in full force and effect.

IN WITNESS WHEREOF, I have hereunto affixed my name this _____ day of _____, 2022.

Secretary

SUBSCRIBED AND SWORN TO BEFORE ME THIS _____ day of _____, 2022.

Notary Public

My Commission Expires:

(Notary Seal)

XIII. UNM Hospital Tower Project

XIV. Administrative Reports

HS Report for BoT July 2022 v.1 Dr Richards

MEMORANDUM

To: UNMH Board of Trustees

From: Mike Richards, MD
Senior Vice Chancellor Clinical Affairs, UNM Health System

Date: July 29, 2022

Subject: Monthly Health System Activity Update

This report represents unaudited year to date May 2022 activity and is compared to audited year to date May 2021 activity.

Activity Levels: Health System clinical activity remains exceptionally high, particularly in adult inpatient activity. In comparison to prior year, key clinical measures include:

- Total inpatient days are up 10%
 - UNMH adult inpatient days are up 10%
 - SRMC adult inpatient days are up 15%
- Total discharges are up 4%
 - UNMH adult discharges down 1%.
 - SRMC adult discharges are up 8%
- Adult length of stay (without obstetrics) is up 10%
- Case Mix Index (CMI) is down 3%
- Total outpatient activity is up 3%
 - Primary care clinic visits are up 1%
 - Specialty and other clinic visits are up 7%
 - Emergency visits are down 18% over prior year
- Surgical volume is up 6%
- Births are up 6%
- UNM Medical Group RVUs are up 8%

Finances: Health System had total year-to-date operating revenue of \$1.6 billion representing a 4% increase over prior year. Total non-operating revenue was \$153 million, representing a 35% decrease versus prior year. This reduction was primarily driven by overall reduction in CARES Act Funding recognized during the same time period last year. Also, UNMH received \$40m in Capital Initiatives last year and this year expensed \$7.5m in Debt Issuance Costs that reduced this amount further. Total operating expenses were \$1.7 billion, representing a 9% increase over prior year. Health System margin was \$3.4 million as compared to \$166.2 million prior year, driven by decrease in CARES Act funding and increased labor and operating costs above increased operating revenue.

The balance sheet is stable with a current ratio of 2.06 as compared to 2.38 prior year. The cash and cash equivalents for UNM Health System is \$513 million as compared to \$606.9 million prior year. Net patient receivables are up 7% and total assets are up 5%. Total liabilities are up 11% over prior year. Total net position is stay flat over prior year.

CEO Board Report July 2022

MEMORANDUM

To: Board of Trustees

From: Kate Becker
Chief Executive Officer

Date: July 29, 2022

Subject: UNMH Monthly Activity Update

The Hospital has been involved in a variety of activities and this report will focus on operations through June 2022.

Finance: Inpatient adult volume is better than budget by 14% for the fiscal year. Inpatient pediatric volume is better than budget by 9% for the year. Observation days are below budget by 18% year to date. Total inpatient discharges are 0.2% lower than budget for the year. Case mix index is lower than prior year by 3% at 2.14 year to date and average length of stay is at 7.5 days, slightly higher than prior year to date. Outpatient clinic visits are 1% greater than budget for the year. Emergency department arrivals are below year to date budget by 12.7%. Behavioral health patient days are under budget by 12% and behavioral health clinic visits are under budget by 7% year to date. Net margin through May 2022 is negative at -\$14.5 million with zero set aside for capital investment. Total Operating revenues are positive compared to year to date budget and prior year. Operating expenses are over budget by \$169 million, primarily in employee compensation and benefits. Non-operating revenues are over budget by \$14 million, including \$4.4 million in Phase IV CARES Act funding received in December.

Native American Liaison: Total Native American Inpatient Stays for UNMH and Behavioral Health Q1 CY2022 were 1,250 inpatient stays, Inpatient Days for 1Q CY2022 were 8,816 days, and average length of stay for Q1 CY2022 was 7.06 days. Total outpatient specialty encounters for 1Q CY2022 was 9,934 visits. Native American Health Services Professional production of UNMH's rich history with NM Pueblos, Tribes, and Nations, I.H.S., and Bernalillo County completed filming in June 2022 and finished product available by August of 2022. Annual UNMH Consultative Meeting with NM Pueblos, Tribes, and Nations is set for Thursday, 10/13/22. Anonymous Gift from UNM Foundation for Native American patients have been received to help our NA patients and families. NAHS Manager and liaisons are reconnecting engagement through outreaches to NM Pueblos, Tribes, Nations and plan to attend NM State Fair in September 2022.

Bernalillo County: A contractor has been selected for the Crisis Triage Center located on the UNM HSC Campus. HB construction was awarded the contract after an extensive RFP process. Hazard abatement was started in June on the existing buildings on this site and demolition of the buildings will begin in July or August. UNMH has also continued to building on the relationship at the Care Campus to improve access and services at the Care Campus and program development activities also continue on programs within the UNM system. Exhibit C to Bernalillo County Lease MOU was updated in July to reflect the current status of priorities jointly agreed upon by Bernalillo County, UNMH, and Indian Health Services.

CMO BOT Update July 2022_v2 (1)

Date: July 29, 2022
To: UNMH Board of Trustees
From: Irene Agostini, MD
UNMH Chief Medical Officer

Right Care, Right Place, Right Time

For the new FY, we are introducing a concept that will help our team members better understand our goals. Right Care, Right Place, Right Time is a way to talk about the umbrella over the strategic plan, Unified Operating Plan (UOP) and general efforts.

Strategic planning and the UOP help focus our work toward aligned and balanced goals. Reducing length of stay and ensuring readmissions don't increase is an example of balancing goals.

Right Care, Right Place, Right Time means we are striving to deliver safe, high quality patient care, in the right setting and for the appropriate amount of time that is best for the patient's health. This way of working is better for providers and staff because we want to be taking care of patients who need the level of care our hospital provides. This is applicable in both the inpatient and outpatient/ambulatory settings. We provide unique services in the state and we want to make sure we are providing those to as many of the patients who need those services as we can.

The center of our work is always taking care of patients. We are an academic medical center so we have three missions (clinical care, education, and research), but the center of all of those missions is patient care.

Right Care, Right Place, Right Time: Length of Stay

We have been through so much during COVID-19. Now, more than ever, we need to pull together to take care of our patients, our community and our hospital. We train tomorrow's doctors, we are the only level one trauma center in the state and have a huge commitment to our community and all of New Mexico. We are incredible!

- A fresh direction—coming out of COVID is hard. We are moving forward and have a call to action. The need to focus on Right Care, Right Place, Right Time is very urgent and we need to address this now.
- Length of Stay (LOS) Definitions
 - Geometric Mean Length of Stay (GMLOS)—national mean length of stay (LOS) for each diagnostic related group (DRG) as determined and published by CMS.
 - UNMH Financial LOS—average LOS at UNMH excluding pediatrics, OB and long stay outliers.
 - Our goal is to move the UNMH LOS closer to the GMLOS by a full day. The current difference is about four days.
- Room for improvement?
 - There are many factors outside of our control but we also know there are some things we do have control over.
 - How can we be part of the solution? Right Care, Right Place, Right Time!

- Focus is on patient care—continue to ask ourselves questions about what our patients truly need—for example
 - Does your patient still need an acute care setting?
 - Do those labs need to be drawn today or even during the hospital stay?
 - Need to consider what has to be done for the patient in an acute care setting.
- Fitting within the strategic plan
 - Reducing avoidable admissions through expanded ambulatory access.
 - Improved care navigation services.
 - Alternatives to inpatient care.
- We are all on board!
 - We are working really hard on this and are working across disciplines—clinical, finance, human resources, information technology, nursing, operations, quality, physician advisors and ACMOs.

Welcome New CMO Team Member!



Welcome to **Dr. Jasen Christensen** who accepted the position of **UNMH Executive Medical Director of Adult Psychiatric Services** on July 1, 2022. Dr. Christensen trained in general psychiatry at UNM. Upon completion of the program in 2010, he joined the U.S. Public Health Service to practice at the Zuni Indian Health Services Hospital. Afterward, Dr. Christensen was privileged to practice both inpatient and outpatient psychiatry in his hometown in Northern California. Dr. Christensen says he and his family were drawn back to New Mexico by the sunshine, the culture and the pace of life—they particularly missed being near the Native American communities they had grown to love. Dr. Christensen says he feels fortunate to be living and raising his children in a place with so much diversity and so much natural beauty.

Since joining the SOM faculty in 2019, Dr. Christensen's research, teaching and clinical interests have been in the areas of Integrated Care and Addiction Medicine, with most of his energy focused toward furthering Behavioral Health and Primary Care partnerships in the Health System.

XV. UNM Hospital BOT Committee Reports