

To: All Potential Offerors

From: Gary Prososki, Procurement Specialist

Date: April 10, 2024

Subject: RFP 497-24 BEDSIDE NURSE/SUPPORT STAFF/CLINICAL PROCESS IMPROVEMENT

CONSULTING SERVICES

Please add this Addendum #1 to the original RFP documents. It shall be the responsibility of the interested Offerors to adhere to any changes or revision to the RFP as identified in this Addendum #1.

The following questions, and our responses, received as of 4/10/2024, shall be made a part of the procurement file:

Question: I wanted to confirm if this RFP applies more for Case Management or does this also cover CDI (Clinical Documentation Integrity) support?

Response: This RFP does not apply to care management of CDI. It is geared towards identifying workflow improvements in clinical areas (nursing units and other clinical areas as we identify).

Question: The document states inpatient nursing units: Are there any specialties not included? L&D, NICU, etc?

Response: The could be applicable to all specialties, as UNMH determines what units should be reviewed.

Question: Are you currently Magnet? Do you participate in the NDNQI Database?

Response: We are not Magnet. Yes we participate in NDNQI database.

Question: The document mentions developing strategy and a 4 year duration, can you clarify?

Response: We would expect the vendor to help develop strategies for process improvement after their observations of identified areas.

Question: Do you have an anticipated duration of the engagement?

Response: We are requesting respondents to provide a timeline associated with the activity requested in the statement of work. Duration of the engagement will be dependent on that timeline.