Quick Start Guide

1. Retrieve device from storage area.

2. Place device at the foot of the patient's bed.

3. Select specialty and enter intake information

4. Call the ACCESS Operator and wait to connect with a UNM Practitioner.

5. Assist UNM Practitioner during consult.

6. After completing the consult, return the device and plug it in.

Tips

Never power off the device. The device includes 24/7 IT surveillance to ensure it is always operational.

Plug in device when not in use. Battery lasts 2 hours.

Do not manually move the camera.

Device Support

24/7 Live Phone Support
(877)484-9119
Email Support
TAC@Teladochealth.com

Device Cleaning Guide

1. The Screen needs to be in "Cleaning Mode" found in the Settings Icon menu to disable the screen for 30 seconds.

2. To clean, unplug the device.

3. DO NOT USE Phenolic Germicidal Detergent solutions

4. Approved Disinfectants:
    a. OxyCide
    b. Ethyl Alcohol
    c. Isopropyl Alcohol
    d. Sodium Hypoclorite
    e. Iodor Germicidal Detergent

5. Avoid applying excess solutions which may enter the device.